

## **Education Programs**

## **Workforce Expertise**

We're here to help your business and to develop your employees. With our Education Programs, we help your team gain the skills and knowledge needed to be successful and more effective in their role.

## **Courses**

We provide the expertise and resources for in-depth training on a variety of topics; we can also create customized training based on your specific needs.

- Coaching Skills for Leaders
- Change Management
- Conflict Management
- Coping with Stress
- The Business of Listening
- Delegation Skills for Leaders
- DISC Personal Profile
- Diversity Training
- Effective Communication Skills
- Essential Skills for Supervision
- Facilitator Development
- Generational Diversity
- Handling Difficult People and Situations
- Improving Meeting Skills

- Making Presentations with Ease
- Manufacturing Quality
- Making Training Pay Off
- Peer Today, Boss Tomorrow: Navigating Changing Your Role
- Performance Management
- Problem Solving and Decision Making
- Project Management
- Quality Customer Service
- Retaining Your Employees
- Root Cause Analysis Training
- Sexual Harassment Training
- Taking Corrective Action
- Teambuilding
- Time Management
- Train the OJT Trainer
- Working and Communicating Effectively with Others



