

Join a health plan for small businesses in Ohio

Enjoy a cost-saving solution that provides benefits your employees want



Get peace of mind with the strength of a care network serving millions locally and nationwide¹

- ▶ Serving millions of people in Ohio for more than 75 years
- ▶ Part of the nation's largest health benefits company
- ▶ Part of the BlueCard program through the Blue Cross and Blue Shield Association, which includes more than 1.7 million doctors and hospitals nationwide that contract with Blue Cross and Blue Shield companies, more than any other insurer²

You deserve an easier, more affordable way to offer high-quality healthcare to your employees. The SOCA Benefit Plan, available through eligible chambers of commerce, offers small businesses in Ohio access to comprehensive healthcare benefits at rates usually reserved for larger organizations.

Big benefits for small business

When you join the SOCA Benefit Plan, your small business becomes part of a large, self-funded group that shares in the overall claims risk with other small businesses. As part of this group, you'll enjoy financial protection backed by Anthem's stop loss coverage and a flexible choice of plans designed exclusively for SOCA Benefit Plan participants. Lower, predictable costs and easier administration make it a great alternative to Affordable Care Act (ACA) plans, letting you focus on running your business — not your health plan.

A healthy business depends on healthy employees

Along with financial peace of mind, you can offer your employees access to care through one of the nation's largest networks of high-quality doctors, hospitals, and other healthcare professionals. Eligible businesses also receive expanded health and wellness tools, services, and resources designed to empower employees to make more-informed healthcare decisions that can improve health and help lower costs for everyone.



The Anthem difference

Joining a larger self-funded group helps small businesses save on costs while providing robust Anthem benefits to their employees. Our health plans, and the doctors and other care professionals we choose to work with, must meet our high standards before we connect them with local businesses like yours. Plus, you have stop loss protection included with the plan. The cost of this coverage is built into predictable monthly payments, so you know what to expect in health plan costs.

Cost advantages

- Competitive rates
- Fixed, predictable payments
- Stop loss coverage to protect you from high-cost claims
- Coverage for claims run-out and terminal liability coverage
- Additional savings and a one-time credit to your medical premium equivalent invoice when you add new dental, vision, or life coverage

Inclusive, flexible access

- Benefit plans with network options for all employees:
 - Blue Access preferred provider organization (PPO) plans with Anthem's broad PPO network
 - Access to Anthem Link health maintenance organization (HMO), an innovative, first of its kind health plan that brings together the latest technology; integrated digital solutions; and access to top doctors, hospitals, and specialists in Anthem's high-performance HMO network
- All plans offer virtual care through the SydneySM Health app.

Ease in use

- One local account management team ready to answer questions and resolve issues
- Simpler plan administration and streamlined renewal process
- One place to manage multiple plans

Virtual care through the Sydney Health app

Employees can have a video visit or chat with a doctor 24/7, in English or Spanish, for common health concerns for low or no added cost using our Sydney Health app. They can also check their symptoms, find a doctor or pharmacy, and price a drug. Mental healthcare is available by appointment. Your employees can set up a video visit with a licensed therapist, board-certified psychologist, or psychiatrist.³ Visits can be scheduled in four days or less with a therapist or psychologist and within two weeks with a psychiatrist.⁴ Psychiatrists help manage drugs; they do not provide counseling or talk therapy.⁵

Add on benefits and see how they connect – with Anthem Whole Health Connection[®]

All your benefits are connected when you add dental, vision, life, or disability to your medical coverage. This helps doctors see a complete view of each person's health, resulting in better outcomes, efficiencies, and savings. You may be eligible for a one-time credit to your medical invoice when adding these benefits. You also receive expanded wellness offerings and innovative tools, programs, and resources that work together to improve health and lower costs.

High-quality care designed for whole-person health



SmartShopper Rewards Program

Employees earn rewards for using lower-cost, high-quality locations for certain healthcare services and procedures. Employees can compare costs, then select a lower-cost location to receive a cash reward and reduce their out-of-pocket costs.



ConditionCare

If you have employees dealing with a chronic condition like asthma or diabetes, they can receive one-on-one help from a healthcare professional. Employees can also learn ways to manage their health and reach their health goals.



24/7 NurseLine

Registered nurses are on call 24/7 to help with everything from a baby's fever to allergy relief tips and can advise your employees on where to go for care.



Case Management

Employees who have complex health issues can work with our nurses and behavioral care managers for help with staying on top of their health and navigating the healthcare system. Backed by a team of doctors, pharmacists, and other healthcare professionals, our case managers have the latest information and treatment options.



LiveHealth Online

Employees can have video visits with a doctor 24/7, using a mobile device or computer. They can also schedule a visit with a psychiatrist,^{4,5} licensed therapist,³ or lactation consultant.



Behavioral health

Employees dealing with depression, anxiety, stress, or substance abuse have behavioral health benefits that are integrated with our health plans and include an extensive network of psychiatrists, social workers, and residential treatment centers.



Future Moms

Nurses help parents-to-be follow their doctor's care plan, make healthier decisions during pregnancy, and prepare for delivery. Future Moms with Breastfeeding Support is also available on LiveHealth Online, offering a private and secure video visit with a lactation consultant, counselor, or registered dietitian.



AIM clinical review

AIM Specialty Health (AIM) is a leading specialty benefits management company that uses current, evidence-based clinical guidelines to review services and procedures ahead of time to make sure your employees are receiving the right care.



MyHealth Advantage

When claims or other health data show gaps or risks, we will send a confidential MyHealth Note to the employee that outlines specific actions they can take for better health and lower healthcare costs.

Frequently asked questions

What is the SOCA Benefit Plan?

The SOCA Benefit Plan is a self-funded multiple employer welfare arrangement (MEWA). A MEWA is an employee welfare benefit plan, trust, or other arrangement that is established or maintained for the purpose of offering group insurance. It is governed by the SOCA Benefit Plan Board of Trustees and bylaws that satisfy the Ohio Department of Insurance (ODI) requirements.

Who makes the decisions for the SOCA Benefit Plan?

There is a board of trustees that oversees the plan and ensures that it complies with all applicable laws and regulations.

Why choose the SOCA Benefit Plan over an ACA plan?

By being part of a self-funded group, a business shares overall claims risk, as well as the cost for financial protection provided by stop loss coverage. Being part of a larger group also gives a business access to competitive, predictable rates and high-quality benefits through one of the largest national healthcare networks. In addition, expanded access to innovative tools, programs, and services empowers employees to make more-informed healthcare decisions that can improve their health and can lower overall group costs.

Which businesses are eligible to participate?

The SOCA Benefit Plan is available to small business employers who:

- Have 2 to 50 total employees with a minimum of two enrolled in the medical plan.
- Have their corporate headquarters located in Ohio.
- Are a member in good standing with a chamber of commerce that is qualified to offer the SOCA Benefit Plan.

Sole proprietors are also eligible to participate under certain conditions.⁶

Sole proprietors must:

- Meet underwriting requirements and demonstrate they are working more than 30 hours per week.
- Submit a cover page for Form 1040 with a Schedule C or Schedule F and a Schedule SE.

Do businesses have to join a participating chamber of commerce to take advantage of this plan?

Yes, all eligible businesses must be a member in good standing with a chamber of commerce that is qualified to offer the SOCA Benefit Plan. These chambers must belong to one of the following associations or alliances:

- a. Southern Ohio Chamber Alliance (SOCA)
- b. Northern Ohio Area Chambers of Commerce (NOACC)
- c. Central Ohio Chambers of Commerce (COCC)
- d. Dayton Area Chamber of Commerce (DACC)
- e. Youngstown/Warren Regional Chamber (YWRC)

Do businesses need to meet certain participation and contribution requirements?

Yes, at least 75% of the net eligible employees and a minimum of two employees must be covered under the plan.

The plan also requires a minimum employer contribution of at least 25% of the employee rate for dependent benefits and at least 50% of the employee rate for individual benefits.

If a business contributes 100% of the premium equivalent rate, then 100% of the net eligible employees must enroll.

Can a business join the SOCA Benefit Plan at any time during the year?

Yes, renewal for all participating businesses in the SOCA Benefit Plan is on one of three common renewal dates each year (January, May, and September). A group's renewal date is based on the group's original effective date.

How are premium equivalent rates (monthly premium payments) determined?

There are multiple factors that impact the premium equivalent rate, including:

- Medical history and expected future health claims risk of enrollees
- Age and gender of enrollees
- Number of people enrolled
- Where the business is located
- Benefits being offered

What costs are included in the premium equivalent rate?

The premium equivalent rate covers expected claims, administrative expenses, taxes and assessments, and stop loss premiums.

Are there other payments to make in addition to the premium equivalent rate?

Yes, in addition to monthly medical premiums, businesses receive invoices for product dues and must also pay membership dues to the chamber of which they are a member.

How will the annual renewal increase be determined?

Any overall increase needed for the SOCA Benefit Plan will be calculated based on a projection of the claims for the upcoming policy year for the entire plan. The increase for each participating business will then be calculated based on their specific risk profile and claims history, as well as any changes in their demographics and number of enrollees.

Can a business terminate the plan at any time?

During the policy period, a business may only elect to withdraw from the plan at the end of a calendar month by giving written notice at least 60 days prior to that date. At renewal time, the business must give written notice at least 30 days in advance.

We currently have an Anthem health plan. Will our employees have to change their doctors?

The SOCA Benefit Plan uses Anthem Blue Cross and Blue Shield's Blue Access healthcare provider network — one of the largest networks in the state. To make sure doctors are in the plan's network prior to receiving any service, employees can use [anthem.com](https://www.anthem.com) or our Sydney Health app to find care.

Are dental, vision, life, and disability options available?

Yes, participating employers in the SOCA Benefit Plan are eligible for other plans offered by Anthem at a discounted rate. These are stand-alone, fully insured plans for which the participating employer contracts directly with Anthem.

Explore a better healthcare solution for your small business



Call your broker or Anthem Sales representative.



Visit [844MedOhio.com](https://www.844MedOhio.com).



Call the SOCA Benefit Plan at 844-MED-OHIO.

¹ The SOCA Benefit Plan offers Anthem Link and Blue Access, which participate in a narrow high-performance network.

² Blue Cross and Blue Shield Association: *The Blue Cross Blue Shield System* (accessed January 2023): bcbs.com.

³ Online counseling is not appropriate for all kinds of problems. If you are in crisis or having suicidal thoughts, it's important that you seek help immediately. Please call 800-273-8255 (National Suicide Prevention Lifeline) or 911 for help. If your issue is an emergency, call 911 or go to your nearest emergency room. Emergency services are not provided through virtual care on the Sydney Health app or anthem.com.

⁴ Appointments subject to availability of a therapist.

⁵ Prescriptions determined to be a "controlled substance" (as defined by the Controlled Substances Act under federal law) cannot be prescribed through virtual care on the Sydney Health app or anthem.com.

⁶ Due to regulatory requirements, total sole proprietor membership cannot exceed 10% of the plan's total membership. Sole proprietors are not eligible for group life and disability benefits.

LiveHealth Online is the trade name of Health Management Corporation, a separate company, providing telehealth services on behalf of Anthem Blue Cross and Blue Shield.

Sydney Health is offered through an arrangement with Cereon Digital Platforms, a separate company offering mobile application services on behalf of your health plan. ©2023 The Virtual Primary Care experience is offered through an arrangement with Hydrogen Health.

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